

Moscore QM - Bug #180

Moscore crashes during splash screen/now does not display after update

04/15/2014 08:52 PM - Jamie Pate

Status:	Closed	Start date:	04/20/2014
Priority:	Normal	Due date:	
Assignee:	Walter Pate	% Done:	100%
Category:	Start Up	Estimated time:	0.00 hour
Target version:	1.3.25	Spent time:	25.50 hours
Description			
For some reason the splash screen is crashing the computer. Unable to reproduce on another computer			
Workaround: add command line switch to disable splash screen. Create a shortcut that runs c:\Program Files(x68)\mosco\moscore_qm\moscore_qm.exe -n			
Subtasks:			
Feature # 183: Replace/upgrade libvlc			Closed

History

#1 - 04/15/2014 08:55 PM - Jamie Pate

- Estimated time deleted (4.00)

Unable to reproduce, workaround exists.

#2 - 04/15/2014 09:01 PM - Walter Pate

- Assignee changed from Jamie Pate to Walter Pate

customer called several times on issue and tried recommendations still could not resolve issue
un installed and reinstalled several times cleaned out registry still failed
Did temporary fix by bypassing Large splash screen now working

#3 - 04/30/2014 04:05 PM - Walter Pate

- Status changed from Resolved to Feedback

Fixed in ver 1.3.25, waiting for customer feedback

#4 - 05/29/2014 10:50 PM - Walter Pate

- Subject changed from Moscore crashes during splash screen to Moscore crashes during splash screen/now does not display after update

After the 1.3.26 update the splash screen does not display on three computers that I upgraded, the program starts after a Black background displays

#5 - 05/29/2014 10:57 PM - Jamie Pate

Blank splash screen is a new bug.

#6 - 06/04/2016 04:58 AM - Walter Pate

- Status changed from Feedback to Closed

no feedback