

## Moscore QM - Support #414

### BQMRC can not generate their mains

07/12/2020 10:35 PM - Walter Pate

<b>Status:</b>	Feedback	<b>Start date:</b>	07/12/2020
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Walter Pate	<b>% Done:</b>	0%
<b>Category:</b>	Event setup	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	Future	<b>Spent time:</b>	10.50 hours
<b>Description</b>			
Danielle called and said the mains are not generating at all see the attached jpg of error			

#### History

##### #1 - 07/12/2020 10:53 PM - Walter Pate

- File Moscore Back Up 7.12.2020.mbk added

I received a copy of their database to test with.

looking at it initially it appeared that all the settings were ok.

The only anomaly that I was curious about was the red rookie class had a max car setting of 6

Danielle said that they had that setting last week but ran fewer cars.

when I looked in the main transfer settings for the event the junior class was set to 4 senior 6

I tried setting the max cars to 10 and it generated races

but seemed to leave 6 slots for transfers

I went to transfer count override and there was not an entry for an override

I changed the Max cars to 6 and entered 4 cars in the transfer count override and races generated.

What appears to have happened is someone at one time entered 6 cars in the transfer count override for Red Rookie class then later deleted it

Moscore-qm still had a setting of 6 for the junior rookie class, but there were no indicators to that setting. the error came when moscore tried to generate a race with max cars 6 and 6 transfer positions.

I think transfer count needs to be reset to default count in race settings if the override does not have a visible value

##### #2 - 07/13/2020 07:54 PM - Walter Pate

the default settings on the BQMRC Moscore-QM was for 4 cars for Junior class, and 6 cars for Senior class

The Max car setting for the red rookie class was 6 cars

The above settings conflicted so the mains could not be generated

The Red Rookie class is not deemed to be a Junior class

If The red rookie class needs a different transfer count that should be changed in the Transfer count override setting

to prove this I changed the default Senior car transfer (mains setup) to 5 cars instead of 6 and the races could be generated

I reset the default senior car transfer back to 6 then changed the transfer count override for red rookie to 5 and races could be generated

##### #3 - 07/17/2020 07:40 PM - Walter Pate

- File Moscore Back Up 7.16.2020.mbk added

- File 20200716\_090431.jpg added
- File 20200716\_091658.jpg added
- File a mains photo.pdf added
- File edited transfer count override 4 jr transfers.jpg added
- File Mains setup tie breaker jr transfers.jpg added
- Tracker changed from Bug to Support
- Status changed from New to Feedback
- Assignee changed from Jamie Pate to Walter Pate

Danielle sent more information on their race on July 12 to show where their discrepancies were this is what BQMRC requested help in changing settings

**Mains:**

Rookies no more than 6 in each main (4 go straight to A)

Jrs: 10 in A Main (4 go straight to A)

Srs: 12 in A Main (6 go straight to A)

Their settings were wrong in the following areas

**Max Cars** for Mains needed to be set for each class as they have specific rules

I found they needed the **Tie Breaker** to be changed from draw to Race number

I also found that the information given to me was different to an image that was supplied for Junior classes, The A Mains showed that they wanted **4** cars slotted of the A Main, not **6**

Awaiting feedback from BQMRC

**Files**

error when max cars set to 6.jpg	48.3 KB	07/12/2020	Walter Pate
Mocore Back Up 7.12.2020.mbk	2.36 MB	07/12/2020	Walter Pate
Moscore Back Up 7.16.2020.mbk	2.3 MB	07/17/2020	Walter Pate
20200716_090431.jpg	3.05 MB	07/17/2020	Walter Pate
20200716_091658.jpg	3.87 MB	07/17/2020	Walter Pate
a mains photo.pdf	2.61 MB	07/17/2020	Walter Pate
edited transfer count override 4 jr transfers.jpg	124 KB	07/17/2020	Walter Pate
Mains setup tie breaker jr transfers.jpg	175 KB	07/17/2020	Walter Pate